

EXECUTIVE BOARD – 20/11/18

Subject:	Better Lives Better Outcomes: a new strategy for sustainable adult social care in Nottingham
Corporate Director(s)/Director(s):	Alison Michalska, Corporate Director- Children & Adults Catherine Underwood- Interim Director of Adult Social Services & Transformation
Portfolio Holder(s):	Cllr Sam Webster
Report author and contact details:	Helen Carlin, Transformation Programme Manager, Adult Social Care helen.carlin@nottinghamcity.gov.uk
Subject to call-in: <input type="checkbox"/> Yes <input type="checkbox"/> No	
Key Decision: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
Criteria for Key Decision:	
(a) <input type="checkbox"/> Expenditure <input type="checkbox"/> Income <input type="checkbox"/> Savings of £1,000,000 or more taking account of the overall impact of the decision	
and/or	
(b) Significant impact on communities living or working in two or more wards in the City <input type="checkbox"/> Yes <input type="checkbox"/> No	
Type of expenditure: <input type="checkbox"/> Revenue <input type="checkbox"/> Capital	
Total value of the decision:	
Wards affected:	
Date of consultation with Portfolio Holder(s): 12/10/19	
Relevant Council Plan Key Theme:	
Strategic Regeneration and Development	<input type="checkbox"/>
Schools	<input type="checkbox"/>
Planning and Housing	<input type="checkbox"/>
Community Services	<input type="checkbox"/>
Energy, Sustainability and Customer	<input type="checkbox"/>
Jobs, Growth and Transport	<input type="checkbox"/>
Adults, Health and Community Sector	<input checked="" type="checkbox"/>
Children, Early Intervention and Early Years	<input type="checkbox"/>
Leisure and Culture	<input type="checkbox"/>
Resources and Neighbourhood Regeneration	<input type="checkbox"/>
Summary of issues (including benefits to citizens/service users):	
This new strategy sets out a sustainable approach for adult social care. It outlines our ambition to change the way we work with citizens, communities and partners so that we are able to achieve good outcomes with the resources available. It is based on a principle of promoting independence: that we will work with citizens and communities, their needs, aspirations, skills and resources, to build their resilience and independence.	
Exempt information:	
None	
Recommendation:	
1 The Executive Board is asked to approve the new adult social care strategy; Better Lives: Better Outcomes and for this to become part of the Council's policy framework.	

1 REASONS FOR RECOMMENDATIONS

- 1.1 This strategy sets out the future approach of Nottingham City Council to delivering social care services to citizens in Nottingham. It represents a significant change to current policy and is about having a sustainable social care system due to cuts in government funding and increasing demand for services.

- 1.2 In July 2018, approval was given by the Executive Board for consultation to take place on the draft strategy. The strategy has now been revised following feedback from the consultation.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Our new strategy is all about a sustainable approach to supporting older adults and disabled people. It sets out our ambition to change the way we work with citizens, communities and partners so that we are able to achieve good outcomes within the resources available. It is based on a principle of promoting independence: that we will work with citizens and communities taking into account their needs, aspirations, skills and resources, to build their resilience and independence.
- 2.3 Consultation on the new strategy has taken place over the last two months with partners, stakeholders and citizens. Groups and organisations consulted include the National Health Service, Nottingham City Clinical Commissioning Group, housing providers, voluntary organisations, disability groups, equalities networks and citizen engagement networks. The strategy has also been taken to the Council's Health Scrutiny Committee and Health and Wellbeing Board. The strategy and a survey were made available online and promoted through social media channels as well as libraries, community centres and citizen engagement forums. An event for stakeholders and partners was held at Council House on 18th September. This was attended by over 50 people. We also attended a carers' roadshow and a listening day for adults with learning disabilities, all of which provided useful feedback.
- 2.4 The consultation closed on 30th September and we received 169 survey responses. On the whole, these have been very positive and the majority of people supported the aims and themes of the strategy. It is clear that there is a strong commitment from partners to working with us to achieve better outcomes for citizens. 67% of respondents either felt that the aims of the strategy may or would definitely meet the needs of citizens, whereas 81% felt the themes may or would definitely help enable better lives for older and disabled people in the city. 59% of respondents felt that prevention is very important in helping people live better lives. 64% of respondents believed that it is very important to be connected to local communities. 60% of respondents felt it is very important for people to remain independent and finally 66% of respondents felt that it is very important for people to have choice and control over the care they receive.
- 2.5 There was an overwhelming sense that respondents want to be better connected to their community, but in many cases this requires support to enable it to happen. Concerns about the effectiveness of signposting and the availability of information to people have been highlighted. We will look to address this to ensure that information regarding services in the community is readily available and accessible in different formats as well as targeted at groups who need this most, for example those living in deprived areas and those at risk of social isolation.
- 2.6 Several people also noted that the draft strategy did not specifically mention mental health. Our strategy is aimed at achieving better outcomes for all citizens in need of social care support - older adults, disabled people and those with mental health needs. For citizens with mental health issues, we will help them move towards recovery. Delivering improved outcomes and managing demand by focusing on prevention and early intervention, promoting independence and working with citizens in their communities has a strong resonance with the recovery model in mental health, focusing on supporting good quality of life and building resilience rather than just treating symptoms. The full strategy has been amended to reflect this.
- 2.7 Questions were raised regarding how we will measure the success of the strategy. A robust evaluation process will be designed once the strategy is implemented

which will include performance indicators for our programme outcomes. This will be reviewed on a quarterly basis to ensure that performance issues are dealt with promptly.

- 2.8 Now that the consultation has closed, all responses will be analysed and a detailed report will be written and made available via the Council's Consultation and Engagement website that housed the original consultation. We will also close the consultation loop by highlighting some key messages on social media channels, and feedback to the learning disability group.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 Not applicable

4 FINANCE COLLEAGUE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

- 4.1 There are no direct financial implications resulting from the recommendation in this report to approve the new strategy for sustainable social care services in Nottingham. The Better Lives Better Outcomes Strategy will support the council in achieving a balanced Medium Term Financial Plan (MTFP) and ensure services secure best value for citizens and the council.
- 4.2 The funding available to the local authority through national and local funding sources including specific revenue grants is incorporated into the Council's MTFP and this will be updated to reflect changes in legislation and future funding announcements.

Darren Revill, Senior Commercial Business Partner 23/10/18

5 LEGAL AND PROCUREMENT COLLEAGUE COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)

- 5.1 Minor amendments made to Strategy. No further legal comment to make.

Claire Knowles
Team Leader
Children & Adults Legal Team
16.10.2018

6 STRATEGIC ASSETS & PROPERTY COLLEAGUE COMMENTS (FOR DECISIONS RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE)

- 6.1 Not applicable

7 SOCIAL VALUE CONSIDERATIONS

- 7.1 Not applicable

8 REGARD TO THE NHS CONSTITUTION

- 8.1 Not applicable

9 EQUALITY IMPACT ASSESSMENT (EIA)

9.1 Has the equality impact of the proposals in this report been assessed?

No

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An EIA is not required because:

(Please explain why an EIA is not necessary)

Yes

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Attached as Appendix x, and due regard will be given to any implications identified in it.

10 LIST OF BACKGROUND PAPERS RELIED UPON IN WRITING THIS REPORT (NOT INCLUDING PUBLISHED DOCUMENTS OR CONFIDENTIAL OR EXEMPT INFORMATION)

10.1 Better Lives Better Outcomes: a new strategy for sustainable adult social care in Nottingham

11 PUBLISHED DOCUMENTS REFERRED TO IN THIS REPORT

11.1